

Terms and Conditions of Kilkenny County Council Library Service Membership

Joining the library:

In order to join you must complete an application form either in person or online.

- Photo ID and proof of address is required
- Permission and terms and conditions acceptance from parents/guardians is required for everyone under 18.
- You can join the library online by accepting the membership conditions and completing a short application form. To activate your online membership and get a physical library card, visit your nearest Kilkenny Library with photo ID and proof of address within one month. For under 18s, a parent / guardian must give permission, complete the guarantor section, and accept the Terms and Conditions on behalf of the child on the online form. Applicants under 18 must be accompanied by a parent /guardian to give consent in person. Parents/guardians are responsible for their children's use of library materials and services, both physical and digital, including Internet access.

Your library card should be brought each time you visit the library, and cannot be used by anyone else. Please advise library staff of any changes to relevant details or loss of library card.

A pin number will be issued with your membership card when you join. This number is needed to access our PCs, WIFI and online services. It is your responsibility to ensure that your PIN is kept secure.

Parents/guardians are responsible for their children in the library, their children's physical and digital selections and use of library materials and services, including access to the Internet and WIFI.

Membership Conditions:

Your library card is valid for one year, and should be renewed annually. Membership will allow you to use the library services as follows:

Adult: access to all library collections, services and to the Internet *

Child under 12: access to the children's library, to DVDs up to a PG rating, games to an appropriate pegi rating and to Internet services, when accompanied by an adult member. **

Young Adult 12-14: access to the children's and young adult library, to DVDs up to a 12 rating, games to an appropriate pegi rating and to Internet services. **

Young Adult 15-17: access to the adult library, to DVDs up to 15 rating, games to an appropriate pegi rating and to Internet services. **

* See [Kilkenny Library Internet and Wi-Fi policies](#)

** Parental consent is required for this membership category.

You must observe the **Library Code of Conduct** while using the library facilities. You must comply with the conditions of the Copyright and Related Rights Act 2000. Public libraries operate within the statutory framework in relation to all services including the Code of Behaviour for the protection and safeguarding of children in public libraries 2014. Library users must comply with all associated requirements.

Returns and Renewals:

Please return items on or before their due date to allow them to be borrowed by others. You can renew items you have on loan online, in person or by telephone. Renewal may not be possible where another borrower has requested the item you have out or if you have renewed multiple times.

If there is an issue, please contact our staff to discuss. Items can be returned to any public library in Ireland. If you do not return an item on time, you may be unable to access further library services.

Replacement Costs for lost or damaged items:

Replacement costs will only apply to adult items borrowed on adult memberships. This cost will be calculated as the purchase price of the item.