

Accessibility Statement for Kilkenny Library Service

Kilkenny Library Service is committed to ensuring digital accessibility for all users, regardless of ability. We are continually working to improve the user experience for everyone and to apply relevant accessibility standards across our website.

Our Commitment

We aim to make our website accessible and usable for as many people as possible by following the Web Content Accessibility Guidelines (WCAG) 2.2 Level AA.

These guidelines explain how to make web content more accessible for people with disabilities and more user-friendly for everyone.

Compliance Status

Recent accessibility testing has identified that the website is **partially compliant with WCAG 2.2 Level AA** due to a number of accessibility issues that are currently being addressed.

A website accessibility audit completed in August 2026 identified:

- 1,122 pages tested
- Average accessibility score: 93/100
- Total violations identified: 3,558
- 3,409 WCAG A issues
- 149 additional accessibility issues
- Lowest page score: 86/100 (Heritage Week 2026 page)

The most common issues identified include:

- Non-descriptive link names
- Heading structure and hierarchy issues
- Empty headings
- Keyboard navigation and tab index issues
- Missing page titles on a small number of pages
- Missing HTML language attributes on a small number of pages

These issues are currently under review and remediation. The Library Service is committed to continuously improving accessibility and reducing barriers for all users.

Accessibility Features

The website has been designed to support:

- Keyboard navigation
- Screen reader technologies
- Responsive design for mobile and desktop devices
- Adjustable browser zoom settings
- Compatibility with modern assistive technologies

The Library Service is also assessing additional accessibility enhancement tools, including the potential deployment of an accessibility toolbar to provide users with further reading, translation and visual assistance options.

Feedback and Contact Information

We welcome feedback on the accessibility of this website.

If you experience difficulty accessing content, require information in an alternative format, or encounter any accessibility barriers, please contact us:

Email: info@kilkennylibrary.ie

We will make every effort to respond to requests and provide information in an accessible format where possible.

Ongoing Improvement

Accessibility is an ongoing process. We regularly review our website, monitor accessibility performance and undertake improvements where issues are identified.

This statement will be reviewed annually and updated following significant changes to the website or future accessibility audits.

Statement last reviewed: August 2026