

KILKENNY COUNTY COUNCIL LIBRARY SERVICE



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Door-to-door library delivery service an overwhelming success!



How it works is Kilkenny County Council library service contacts members who are over 70 years and asks them if they interested in a delivery of books / audio material to their doorstep. The service is being rolled out to all members over 70 on a branch by branch basis.

Kilkenny County Council library service developed a new model of service delivery - a door to door service for the over 70's in response to the challenges faced during Covid-19 by many older library members. It supports the national wellbeing campaign #InthisTogether and helps make life a little bit easier on those cocooning.

The offering is for 3 x library items per person and members are asked to choose their preference of books, audiobooks, and large print and the type/genre they would like to receive. The parcel also contains some useful information/items in relation to health and wellbeing.



Kilkenny County Council branch and H.Q. library staff assist in choosing the books and preparing the parcels and having built relationships over many years with their members they are in a unique position to know their member's reading tastes.



Our mobile library driver, Tom Kirwan, has been collecting the book parcels from the different library branches before delivering them directly to members in their homes across the county.

To date deliveries have taken place in Callan, Castlecomer,



er, Graigenamanagh, Thomastown, Loughboy and mobile library members. Urlingford staff are selecting and packing their books for delivery at the moment, with Ferrybank and City Library members over 70 to be contacted next.

Over 450 library members have been contacted so far about the service and 684 books have been delivered to homes around the County.

Stringent health and safety measures are adhered to throughout the process of choosing, packaging and delivering the books and all HSE guidelines are incorporated into the model.



Over 70's members around the County have been thrilled and delighted with the new service. As reflected in the quotes below

"On behalf of Mrs. Tom Furlong, Frank Walsh and myself, Thomas Christy O'Carroll, at Edmund Rice House, Westcourt, Callan, I wish to express our sincere thanks to all responsible for organising the delivery of books, which we gratefully received today. A special thanks for including treats for all of us. That really made our day!! A ser-

vice like this, in these dark and strange times, is greatly appreciated." Callan Library members

"It redeems my faith in people to have this contact with the Library Service at this time", Peggy Brennan, Castlecomer Library member"



"Having been cocooned for 5 to 6 weeks the arrival at our gate of the library van with Tom, a bag full of books, a welcome packet of herb seeds and a little pot of marmalade was a ray of sunshine on a dark morning. A very sincere thanks to all concerned especially those who came up with this wonderful idea." Christy and Margaret McGrath, Castlecomer Library members

" Thanks to Josephine and all the staff for the books, it's a terrific service and I'm delighted to get them" Vincent Kirby, Thomastown Library member

"We are delighted to get the books and the visit. The library is a great place and the staff are really friendly and helpful to us all the time. It made our day. Thank you to all." Mick and Bridget Kelly, Thomastown members



The door-to-door delivery service was featured on "Ireland on Call" on RTE1, showing Mary Morrissey of Castlecomer Library packing a parcel for delivery and Mobile Library driver Tom Kirwan setting off with deliveries from the library. Library staff also did interviews on KCLR96fm and on Community Radio Kilkenny City 88.7fm about the new service.

It is intended to continue with this delivery service to the over 70's, so any members who joined online or who didn't supply year of birth when they originally joined in their library branch can contact Library Headquarters (056) 7794160 or email info@kilkennylibrary.ie to have these details updated on the system and to be included in the service.



Contact and Collect Service

Bookings taken from June 8th at Castlecomer City Library, John's Quay Graigenamanagh



castlecomer@kilkennylibrary.ie
056 444 0561

citylibrary@kilkennylibrary.ie
056 779 4174

graig@kilkennylibrary.ie
056 779 4178



Library card number
Type of books you enjoy



We will select books and give you a timeslot for collection



Collect / return books in your 15 minute time slot